

2017

HELLO NORFOLK ISLAND





helloworld is a fresh new travel brand with a long and solid history. We have previously created lasting travel memories for clients as Harvey World Travel, selected stores from the United Travel group and Air New Zealand Holidays brands. Allow us to share our knowledge, passion and expertise with you.

Our mission is to offer New Zealand travellers industry leading service and deliver the best value holidays. With **helloworld**, you can plan your holiday at your convenience with our nationwide network of stores and comprehensive website. Our people are truly passionate about travel and can't wait to share their expertise.

Our **helloworld** store owners and their teams have a genuine interest in making your travel enjoyable and hassle free. As experienced travellers ourselves, we know what goes into making your holiday great and will go the extra mile to make sure your next holiday is your best one yet.

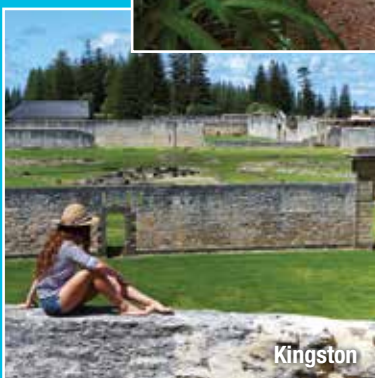
We're helloworld – nice to meet you!



Emily Bay



Botanic Gardens



Kingston





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Navigating This Brochure

Accommodation Ratings

STAR and Diamond ratings are used throughout the brochure to describe the standard of accommodation.

STAR RATINGS Properties featuring the Star symbols are independently assessed by Star Ratings Australia (SRA). SRA is a stand-alone accreditation business and a subsidiary of Australian Motoring Services (AMS). The Stars and the Star Ratings are a registered trademark of AMS. We have no input into the assessment process.

DIAMOND RATINGS Properties featuring Diamond symbols do not participate in a recognised rating scheme. The rating is supplied by the individual property based on their own assessment. We recommend they be used as a guide only.

★★★
◆◆◆ Comfortable standard of accommodation

★★★★
◆◆◆ Superior standard of accommodation and facilities

☆
◇ Denotes additional half rating

Pricing Guide

The prices featured in this brochure are intended as a guide. The prices have been calculated using the lowest available daily price at the time this brochure was produced and may change due to exchange rate fluctuations, availability, taxes or seasonal surcharges.

Prices featured in accommodation listings are per person twin share for the period specified unless otherwise stated. The "From" price has been calculated using the lowest nightly rate available, i.e. lead-in room type in off-peak season including free night offers if applicable, even if that offer is only available for part of a season. A minimum stay is generally required. Where prices for more than a one night stay are featured, the prices refer to stays of consecutive nights.

Ask your travel agent for the best price available, other room types or travel dates.

What the Symbols mean



Properties offering free Wi-Fi access throughout the common areas and in rooms.



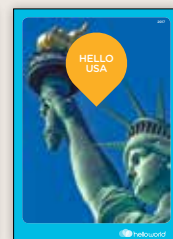
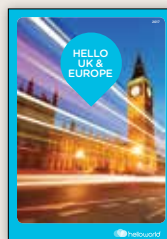
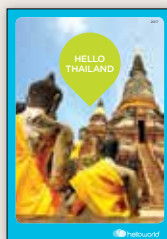
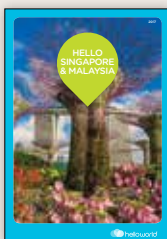
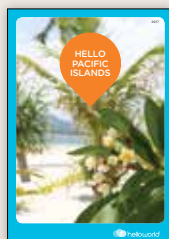
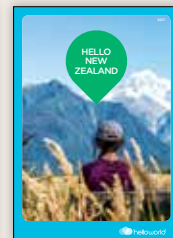
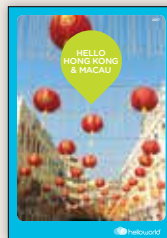
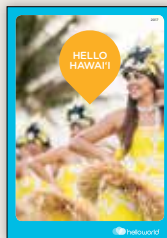
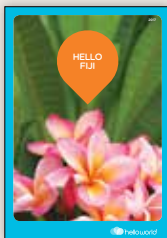
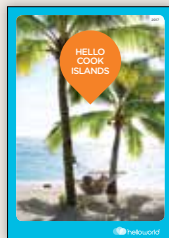
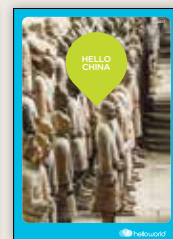
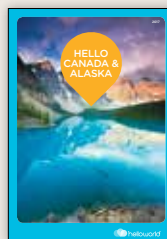
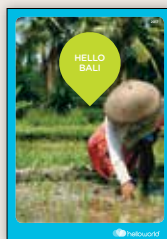
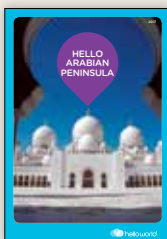
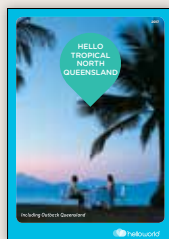
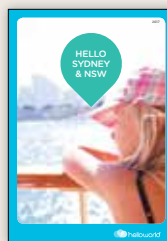
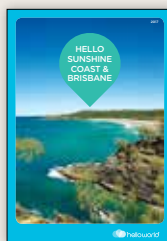
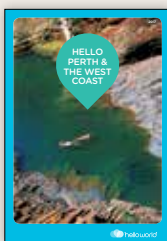
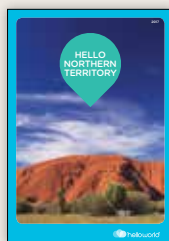
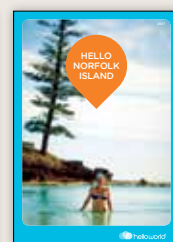
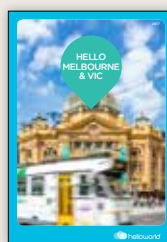
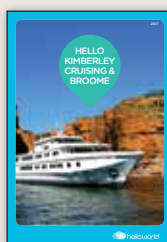
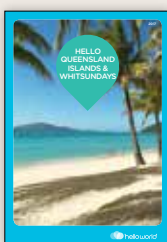
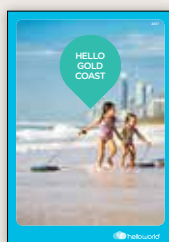
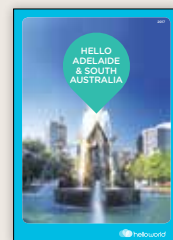
Properties offering in-room disabled facilities.



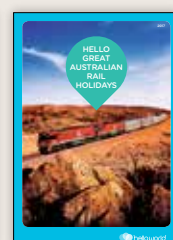
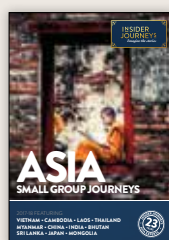
Suggested 'must do' tours of iconic destinations/attractions.

We love it! Refer to page 5 for details.

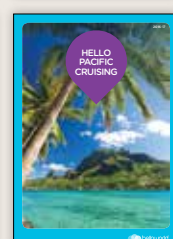
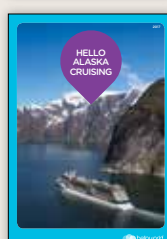
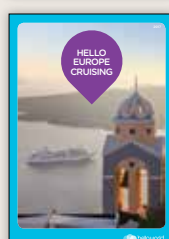
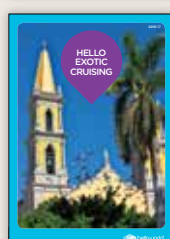
Let helloworld inspire you to discover these fantastic destinations



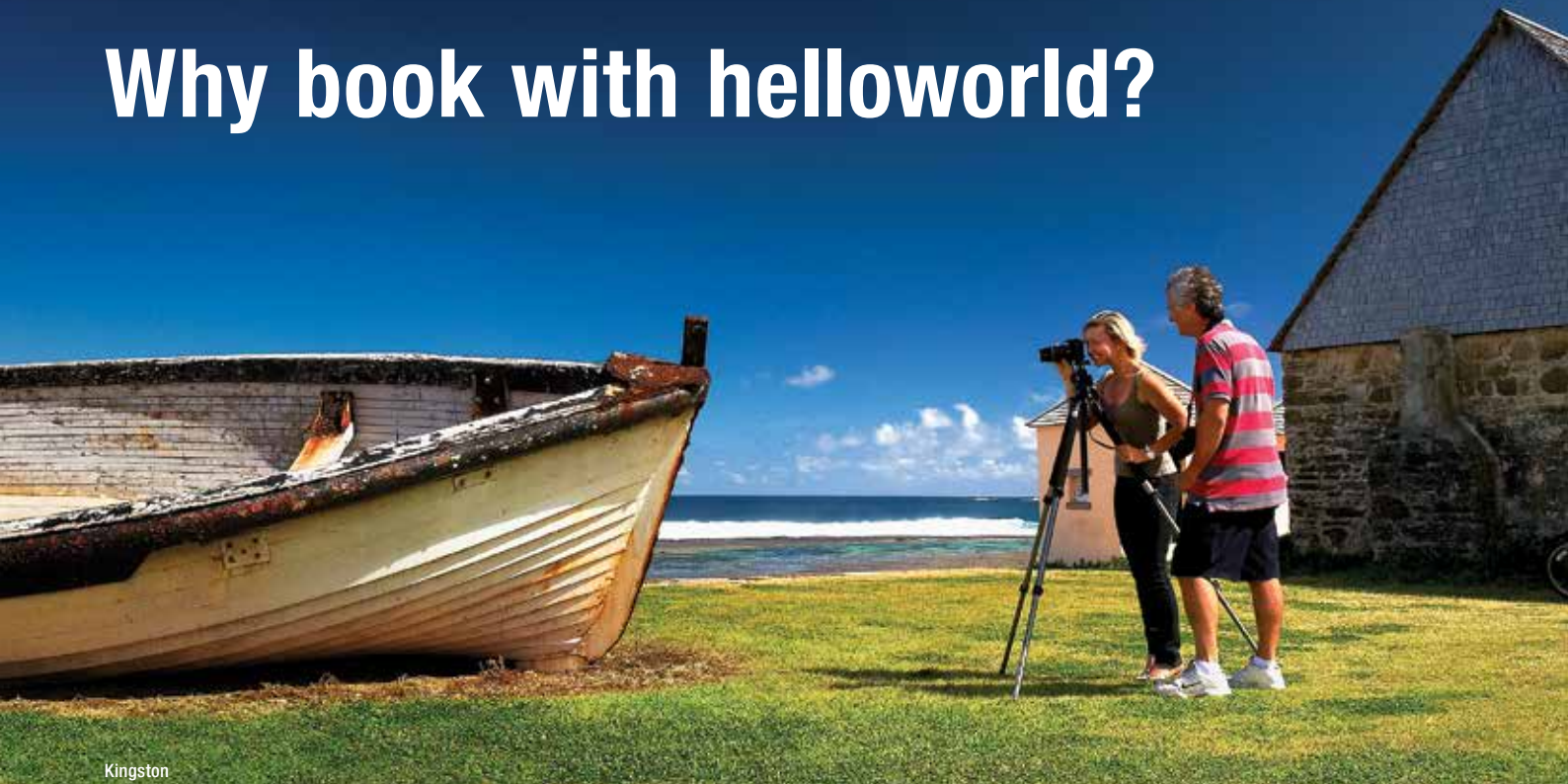
Our Specialty Collection



Our Cruise Collection



Why book with helloworld?



The helloworld Difference

1. We have **experienced knowledgeable** travel consultants who are passionate about making your travel dreams come true.
2. We will ensure you enjoy **choice** and **flexibility** when you book your travel with us.
3. We offer a **real alternative** for discovering the world by **crafting travel** experiences that suit your individual needs.
4. We are the only New Zealand travel agency group that allows you to **earn and spend** your **Fly Buys** points.
5. Should you need to change your travel plans while you are away there will always be **someone here to help you**.

Bonus Offers

Throughout this brochure you'll find amazing Bonus Offers including free nights, room upgrades and food and beverage credits to name a few. Just look for the Bonus Offer box.

We are always sourcing specials throughout the year.

Ask us for the latest deals when making your booking.

24 Hour Assistance

We know your holiday experience doesn't end until you are safely home. That's why when you book a GO Holiday through helloworld you will have access to the GO Assist Help Desk which is a 24 hour, seven day a week service, should you require any assistance during your holiday. You will be given your GO Assist Freephone number with your documentation and you can contact the team at any time during your holiday.

We're with you on your journey.

We love it!

Look for this symbol to find our most popular experiences!

With everything from accommodation, car hire, day tours, extended touring and much more, you'll be spoilt with choice when planning your next holiday.

To assist you, we've highlighted our most popular products booked by our customers. Just look for the We love it! symbol throughout this brochure.

Our customers love it and so will you!



Travel Tips

Hundred Acres Reserve

How to Get There

BY AIR Norfolk Island Airlines operate direct flights from Auckland every Saturday. Air New Zealand and Qantas also operate direct flights to Brisbane and Sydney from Auckland and Christchurch daily, from Wellington six to seven times a week and Queenstown and Dunedin seasonally.

Air New Zealand operates direct flights to Norfolk Island from Brisbane and Sydney twice a week, year round. Connecting flights are also available from other major Australian cities.

FLIGHT DURATION

FROM/TO	BRISBANE	SYDNEY
Auckland	3 hrs 45 mins	3 hrs 35 mins
Christchurch	3 hrs 55 mins	3 hrs 40 mins
Norfolk Island	2 hrs 20 mins	2 hrs 35 mins

The above travel shows flights durations for direct flights only. Connecting flights from all major Australian destinations are also available. Times are a guide only and subject to change.

Visas and Passports

A passport valid for 6 months beyond the intended stay is required. A visa is not required for New Zealand passport holders.

Travel advice is available from the New Zealand Government Ministry of Foreign Affairs and Trade at www.safetravel.govt.nz.

Currency

Australian dollar (AUD). Travellers cheques and most credit cards are widely accepted.

Language

The official language is English, but you'll hear the Islanders speaking Norfolk, a unique language derived from the Bounty Mutineers and their Tahitian wives.

Electricity

240 Volts. 3 flat pin plug.

Beach Safety

Norfolk Island has some of the world's best beaches, however care and caution should be exercised at all times.

Driving

When driving a car, the standard left hand rule applies to driving on Norfolk Island. The maximum speed limit is 50km/h and this is reduced to 40km/h in the main town centre. All livestock roaming the roads have the right of way.

Weather Guide

Norfolk Island has a subtropical climate, with a wet season from May to August and the dry season from November to January.

Summer	19°C to 25°C
Autumn	16°C to 24°C
Winter	14°C to 19°C
Spring	14°C to 21°C

School Holidays 2017-18

New Zealand	14 – 30 Apr, 8 – 23 Jul, 30 Sep – 15 Oct, 21 Dec 17 – 28 Jan 18
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Events & Public Holidays

April

Autumn Ukulele Festival	25th-30th
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May

Country Music Festival	15th-20th
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June

Bounty Day	8th
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August

Pro-Am Golf Classic	20th-25th
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January

Australia Day	26th
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March

Foundation Day	6th
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Our Local Secrets

For golf lovers...

Enjoy a round of golf at the Norfolk Island Golf Course taking in the panoramic views, then treat yourself to lunch at the Heritage Listed club house.

For fresh local cheese...

Visit the Xtian Brothers Cheeses and try their local handmade feta, haloumi, camemberts and tasty cheddars.

Got a sweet tooth?

Make sure you visit Seriously Chocolate and try their homemade chocolate truffles and cheesecakes.

Don't leave with visiting...

The Sirius Museum. Learn about the island's rich history and see the interesting and rare artefacts on display.





Emily Bay

Our Favourites

- Explore the convict ruins at World Heritage Listed Kingston
- Take a picnic and head to Captain Cook Lookout to enjoy panoramic views
- Snorkel the coral reef just offshore at Emily Bay
- Visit the island markets at Burnt Pine Township, held on Sundays

Fly into Norfolk Island and find yourself in another world. It's a subtropical paradise with a fascinating history and culture, fresh island food, locally produced wine and coffee, all at a pace that's most serene. Everything is so relaxed you'll soon adopt the laidback approach the locals have to life.

The people of Norfolk share stories of the island's fascinating history, especially the Bounty Mutineers. Some even speak their own language – a sing-song blend of Old English and Tahitian that is one of the rarest in the world.

Spectacular scenery lends itself to time outdoors. Take your pick from any number of sports – golf, tennis, lawn bowls or horse riding. See local artisans at work, with an impressive array of weaving and pottery for sale. You can even learn to hula from the traditional Tahitian descendants who live on the island.

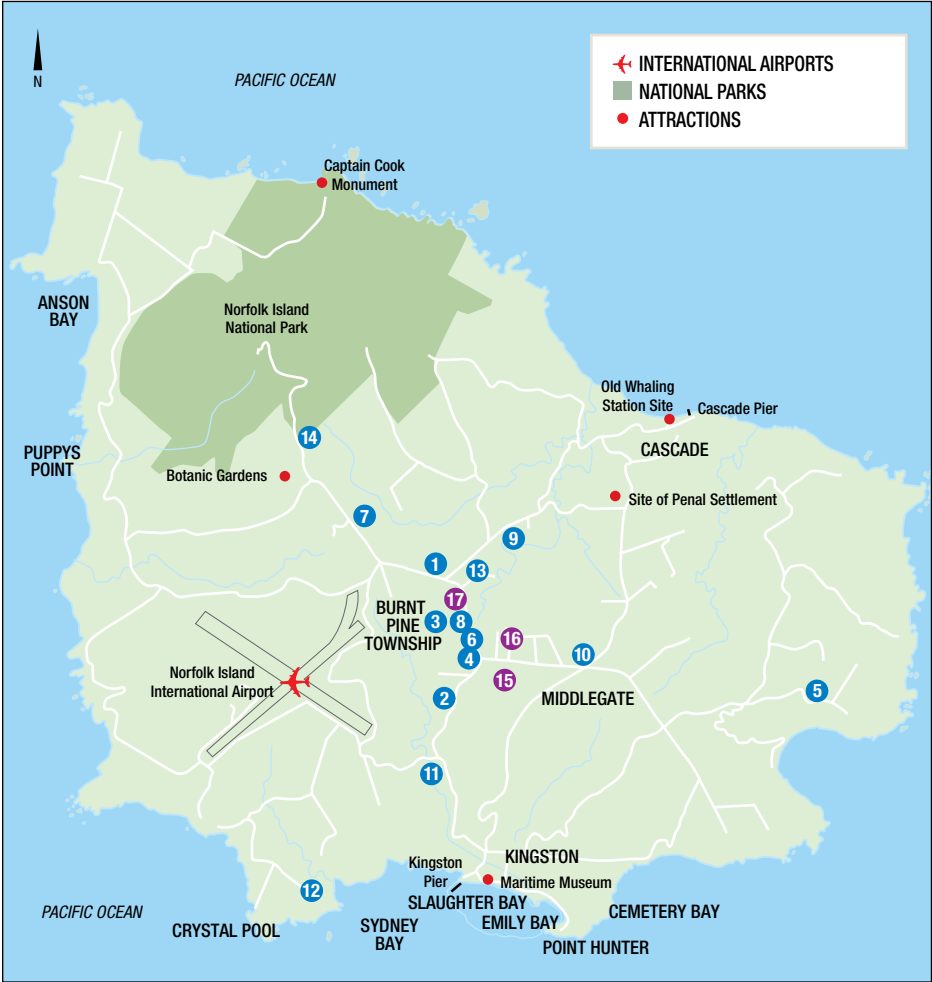
Add some action to your itinerary. Snorkel or scuba dive the coral reef in some of the clearest waters around. There are more than 30 dive sites ranging from the safety of the lagoon to the thrill of open water. Take to the hills for a walk beneath some of the tallest tree ferns on earth.

Unwind in a place that will have you hooked from the moment you get off the plane.

FIND YOUR ACCOMMODATION

REF.	APARTMENTS	PAGE
1	Aloha Apartments ♦♦♦◇	11
2	Broad Leaf Villas ★★★★★	16
3	Castaway Norfolk Island ♦♦♦◇	12
4	Channers on Norfolk ★★★	10
5	Christian's of Bucks Point ★★★★★	12
6	Cumberland Resort & Spa ★★★★★	17
7	Daydreamer Apartments ★★★★★	13
8	Fantasy Island Resort ♦♦♦◇	13
9	Hibiscus Regal Apartments ♦♦♦	10
10	Ocean Breeze Cottages ★★★★★	17
11	Panorama Seaside Apartments ♦♦♦	11
12	Shearwater Scenic Villas ★★★★★	18
13	Tudor Apartments ♦♦♦◇	16
14	Whispering Pines Cottages ★★★★★	18

REF.	HOTELS	PAGE
15	Governor's Lodge Resort Hotel ♦♦♦◇	14
16	Paradise Hotel & Resort ★★★★★	15
17	South Pacific Resort Hotel ★★★★★	15



Sightseeing



Island Culture Tour

Experience the culture of Norfolk's forebears!

From the mutineer ancestors and their Tahitian wives came the arts of woodcarving, weaving, cooking and the unique Norfolk language.

See a demonstration using Norfolk timber, visit island homes and hear about the cooking styles and a lecture about the Norfolk Island language. Enjoy afternoon tea before receiving a sample of island weaving.

Includes:

- Timber demonstration
- Woodcarving demonstration • Afternoon tea

Operator: Pinetree Tours

Departs: Wed, Sat from Pinetree Tours, Taylors Road at 1pm

Returns: 4:30pm



PRICE:

Adult	\$58
Child 3-12 years	\$29



Breakfast Bush Walk

Choose between a relaxed stroll through Palm Glen Reserve or for the more energetic, a leisurely three and a half kilometre walk through scenic Mount Bates to Captain Cook Monument. At the end of both walks meet on a cliff top for a delicious barbecue breakfast.

Includes:

- Barbecue breakfast
- Choice of a walk through Palm Glen Reserve or a walk through Mount Bates to Captain Cook Monument

Operator: Pinetree Tours

Departs: Wed, Sat from Pinetree Tours, Taylors Road at 7am

Returns: 10:30am

PRICE:

Adult	\$58
Child 3-12 years	\$29



Greenfinger Tour

Enjoy a tour featuring some of the island's most beautiful gardens.

Throughout the morning, visit a nursery owned and operated by a young Norfolk Islander. Discover a private fruit and vegetable market garden as well as a gorgeous private garden with spectacular views of Kingston, Nepean Island and Philip Island. A local historian will give a talk on this area with a history dating to 1788. Enjoy morning tea in a scenic location.

Includes:

- Nursery visit • Garden tour
- Morning tea • Local guide

Operator: Pinetree Tours

Departs: Fri from Pinetree Tours, Taylors Road at 8:30am

Returns: 12 noon

PRICE:

Adult	\$58
Child 3-12 years	\$29



Behind the Hedges

Travel to Anson Bay to visit a small hobby farm, which has been instrumental in improving Norfolk Island's local livestock industry.

Close by, see a demonstration of Norfolk's pottery and browse at the cottage pottery shop. After a delicious morning tea at a scenic location, walk through one of Norfolk's largest Banyan trees. Then visit Sweeties Chocolate Factory and learn how to make chocolate.

Includes:

- Tour of a hobby farm
- Tour of Sweeties Chocolate Factory
- Morning tea

Operator: Pinetree Tours

Departs: Thu from Pinetree Tours, Taylors Road at 8:30am

Returns: 12 noon

PRICE:

Adult	\$58
Child 3-12 years	\$29



Convict Settlement Tour

Join an in depth tour of the historic Georgian settlement of Kingston.

Walk through the cemetery and hear the interesting history of the convict and colonial headstones. Learn about the stories of the houses along Quality Row. Walk through the ruins of the New Gaol and see the Pier Store, Boat Shed and the Crank Mill. After the tour enjoy afternoon tea.

Includes:

- Cemetery tour
- Afternoon tea

Operator: Pinetree Tours

Departs: Tue, Fri, Sun from Pinetree Tours, Taylors Road at 1pm

Returns: 4:30pm



PRICE:

Adult	\$54
Child 3-12 years	\$28



Mutiny on the Bounty

See descendants of the mutineers bring the story of the famed 'Mutiny on the Bounty' and historic events to life in a 90 minute show.

The re-enactment is performed in an outdoor amphitheatre on Norfolk's western coastline and is an event not to be missed!

Includes:

- 90 minute performance
- Return transfers from Norfolk Island accommodation (with Transfers option)

Operator: Pinetree Tours

Departs: Thu from The Salty Theatre at 7:45pm

Concludes: 9:15pm



PRICE:

WITH TRANSFERS

Adult	\$61	\$73
Child 3-12 years	\$31	\$37



Island Fish Fry

Enjoy a feast of island dishes, salads, homemade bread and fish cooked the 'Norfolk Way', followed by island desserts and tea and coffee. Enjoy some local entertainment on the exclusive Western side property – Orn Daa Cliff.

This is the perfect meal before the Mutiny on the Bounty show or the Sound and Light show.

Includes:

- 2 course dinner
- Return transfers from Norfolk Island accommodation (with Transfers option)

Operator: Pinetree Tours

Departs: Tue, Thu from Pinetree Tours, Taylors Road at 5pm

Concludes: 7pm



PRICE:		WITH TRANSFERS
Adult	\$76	\$88
Child 3-12 years	\$38	\$44



Murder Mystery Dinner

Experience a unique dinner as you enjoy a three course meal fit for the commandants while the mystery unfolds.

Meet the commandant, clergyman and convicts of the second settlement period - true characters from this period.

You will be guaranteed a great fun night out and if you solve the mystery you could win a prize!

Includes:

- 3 course dinner
- Murder Mystery show

Operator: Pinetree Tours

Departs: Wed, Sun from Pinetree Tours, Taylors Road at 6:30pm

Concludes: 9pm

PRICE:	
Adult	\$100
Child 3-12 years	\$50



Fletchers Fate Mystery Dinner

Discover a fascinating evening of interactive theatre, intrigue and mystery.

This entertaining play examines the possible last movements and final whereabouts of the famous mutineer, Fletcher Christian. You will be joined by different characters of the cast acting out possible scenarios of the fate of Fletcher Christian, then the ending is decided by you!

Enjoy this unique experience over a sumptuous three course dinner.

Includes:

- 3 course dinner
- Fletchers Fate Mystery show

Operator: Pinetree Tours

Departs: Wed, Sun from Pinetree Tours, Taylors Road at 6:30pm

Concludes: 9:30pm

PRICE:	
Adult	\$100
Child 3-12 years	\$50



Ghost Tour

Experience a unique dinner and lantern tour.

Listen to tales and stories that will delight you, make you sad and through it all send shivers down your spine!

Wander through historic Kingston and experience a lantern walk through Government House grounds, Norfolk Island Jail, the Civil Hospital, Wentworth Cottage and the Royal Engineer Cottage.

Includes:

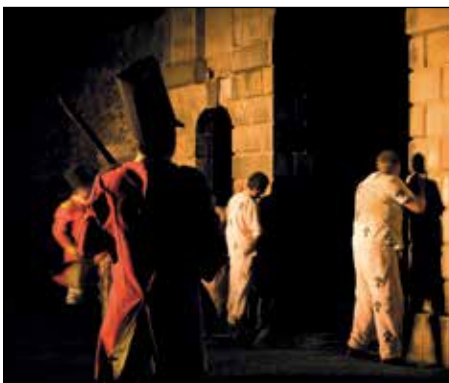
- 2 course dinner
- Lantern walk

Operator: Pinetree Tours

Departs: Wed, Sat from Pinetree Tours, Taylors Road at 6:15pm

Concludes: 9:15pm

PRICE:	
Adult	\$100
Child 3-12 years	\$50



Sound and Light Show

Nightfall at Kingston brings a different mood to the convict settlement.

The stillness and the stars are there just as they were before mankind arrived in 1788. However with dramatic use of real life sounds together with theatrical lighting and costumed actors, the stillness is broken as you witness the decades of Norfolk Island's convict era.

Includes:

- 1 hour Sound and Light performance

Operator: Pinetree Tours

Departs: Mon, Tue, Sat from Pinetree Tours, Taylors Road between 7:15pm – 9:15pm

Duration: 1 hour

PRICE:	
Adult	\$61
Child 3-12 years	\$31



Wonderland by Night

Set in 10 acres of magical Norfolk pines and bushland lit up like an enchanted forest.

You will meander (or ride in the 'moon buggy') along a winding pathway with Archie, a descendant of the Bounty Mutineers. Hear as he recites his poems and lights up the dioramas along the way.

Includes:

- Wonderland by Night tour

Operator: Pinetree Tours

Departs: Mon, Wed, Sat from Pinetree Tours, Taylors Road at 7:15pm

Returns: 9:45pm

PRICE:	
Adult	\$54
Child 3-12 years	\$28

Norfolk Island

Channers on Norfolk

★★★



Channers by the C Ocean View House



From price based on 1 night in a
1 Bedroom Garden,
valid 1 Apr 17 – 31 Mar 18.

From **\$80***
per person per night

144 Taylors Road, Norfolk Island (NLK) MAP PAGE 7 REF. 4

Channers on Norfolk have large private apartments set among two acres of magnificent subtropical gardens in which you'll find native trees, palms, ferns, fruit trees and flowering hibiscus.

Offering beautiful sea views and a central location to cafés, restaurants and shops of Burnt Pine.

Property Features: Barbecue area, Guest laundry, Tennis court (off-site).

Room Features: Heater, Fan, Verandah, Kitchen, Beach towels, DVD player, Docking station, Hair dryer, Ironing facilities.

Includes: Return airport transfers, Half day island tour, Use of mobile phone.

Children: 0 to 2 years – cot free of charge. 3 to 11 years – adult prices apply.

Max Capacity: 1 Bedroom Garden – 3, 2 Bedroom Garden/2 Bedroom Ocean View – 4, Channers by the C Ocean View House – 6.

Distances: Beach 1.5km, Shop 100m.



Hibiscus Regal Apartments

◆◆◆



1 Bedroom



1 Bedroom

From price based on Stay 7, Pay 5
in a **1 Bedroom**,
valid 8 Jul – 31 Aug 17.

From **\$46***
per person per night

94 New Cascade Road, Norfolk Island (NLK) MAP PAGE 7 REF. 9

Relax and unwind in comfort and privacy at Hibiscus Regal, a true home away from home, perfect choice for couples, groups and families.

Situated close to the town centre, offering guests value for money and comfortable self-contained apartments. The one bedroom apartments have a fully self-contained kitchen, a spacious lounge and separate bedroom.

Property Features: Barbecue area, Guest laundry, Use of tennis court at Hibiscus Crown Apartments, Non smoking.

Room Features: Wi-Fi (extra charge), Fan, Patio, Kitchen, Tea/coffee making facilities, Picnic set, Beach towels, Ironing facilities, Hair dryer.

Includes: Return airport transfers, Half day island tour.

Children: 0 to 12 years – 1 child free when sharing with an adult and using existing bedding. Cot free of charge.

Max Capacity: 1 Bedroom – 3.

Distances: Beach 4km, Shop 900m.

BONUS: FREE Night Offer: Stay 7 nights, pay for 5, valid 8 Jul – 31 Aug 17.

Panorama Seaside Apartments



1 Bedroom Valley View



From price based on Stay 7, Pay 5 in a
1 Bedroom Valley View, valid 1 Jun – 30 Sep,
27 Nov – 24 Dec 17, 15 Jan – 28 Feb 18.

From \$79*
per person per night

Middlegate Road, Norfolk Island (NLK) MAP PAGE 7 REF. 11

Panorama Seaside Apartments is located in the World Heritage listed area of Kingston. The property's outlook is spectacular. There are deep rural valley vistas, views over the convict era buildings, and views over the lagoon, reef and out to the ocean to uninhabited Philip Island. Walk around, hear and smell the ocean.

Property Features: Wi-Fi (public areas – extra charge), Use of pool and tennis court at Highlands Eco Lodge, Barbecue area, Guest laundry, 24 hour reception, Parking (free).

Room Features: Wi-Fi (extra charge), Ocean view, Balcony, Fan, Kitchen with microwave, Tea/coffee making facilities, Hair dryer, All rooms non smoking.

Children: 0 to 11 years – free when sharing with an adult and using existing bedding.

Max Capacity: 1 Bedroom Valley View/1 Bedroom Kingston View – 2, 2 Bedroom Valley View/2 Bedroom Kingston View – 4.

Distances: Beach 500m, Shop 3km.

BONUS: FREE Night Offer: Stay 7 nights, pay for 5, valid 1 Jun – 30 Sep, 27 Nov – 24 Dec 17, 15 Jan – 28 Feb 18.

Aloha Apartments



Aloha Deluxe 1 Bedroom



From price based on 1 night in a
Aloha Superior 1 Bedroom,
valid 1 Apr 17 – 31 Mar 18.

From \$105*
per person per night

Taylors Road, Norfolk Island (NLK) MAP PAGE 7 REF. 1

Facilities at Aloha are exceptional with a swimming pool, barbecue area, departure lounge, book exchange, self-service laundry and a manned reception.

Guests can also enjoy breakfast or lunch at the on-site Wrap & Roll Café. Aloha Apartments offer the services and facilities of a hotel with the privacy, space and flexibility of a self-contained apartment and rest assured that the wonderful local friendly staff are on hand to look after you.

Property Features: Internet facilities, Pool, Children's playground, Café, Barbecue area, Guest lounge, Guest laundry, Non smoking.

Room Features: Fan, Patio, Kitchen with microwave, Tea/coffee making facilities, Ironing facilities, Hair dryer, Umbrella, Picnic basket, Torch.

Children: 0 to 2 years – cot free of charge. 3 to 12 years – \$31 per child per night.

Max Capacity: Aloha Deluxe 1 Bedroom/Aloha Superior 1 Bedroom – 3, Aloha Deluxe 2 Bedroom/Aloha Superior 2 Bedroom – 5.

Distances: Beach 3km, Shop 500m.

Norfolk Island

Castaway Norfolk Island

◆◆◆◆



Garden View



From price based on 1 night in a
Garden View Room,
valid 1 Apr 17 – 31 Mar 18.

From \$97*
per person per night

Burnt Pine, Norfolk Island (NLK)

MAP PAGE 7 REF. 3

Situated in the heart of Burnt Pine, this hotel offers a peaceful atmosphere with rooms set among beautiful gardens.

Centrally located, Norfolk's shopping and café precinct are within easy walking distance. Relax and enjoy the magnificent views to Mount Pitt as well as glimpses of the ocean from the outside deck.

Castaway Norfolk Island offers 20 rooms and apartments as well as a stylish restaurant and bar that is open five nights a week.

Property Features: Restaurant, Bar, Guest laundry.

Room Features: Wi-Fi (extra charge), Balcony, Kitchen (2 Bedrooms), Hair dryer.

Includes: Return airport transfers, Welcome drink, Half day island tour per person.

Children: 0 to 11 years – free when sharing with an adult and using existing bedding.

Max Capacity: Garden View/Banyan View – 2, 2 Bedroom – 4.

Distances: Beach 1km, Shop 100m.

We love it!

Christian's of Bucks Point

★★★★



3 Bedroom House



From price based on 3 nights in a
3 Bedroom House,
valid 1 Apr 17 – 31 Mar 18.

From \$262*
per person per night

22 Martins Road, Norfolk Island (NLK)

MAP PAGE 7 REF. 5

Overlooking Ball Bay and Phillip Island, nestled on over two acres of gardens and offering spacious self-contained rooms.

A warming and tranquil atmosphere welcomes you, making Christian's of Bucks Point the ideal location for couples seeking a romantic break or a family getaway.

Property Features: Wi-Fi (public areas – extra charge), Barbecue area, Sundeck, DVD library, Library, Guest laundry, Non smoking, Parking.

Room Features: Wi-Fi (extra charge), Balcony, Fan, Tea/coffee making facilities, Kitchen with microwave and dishwasher, Barbecue, Docking station, CD/DVD player, Cable TV, Laundry, Ironing facilities, Hair dryer.

Includes: Half day Orientation tour, Use of car hire for duration of stay (conditions apply), Return coach transfers from Norfolk Island Airport.

Children: 0 to 2 years – cot free of charge. 3 to 12 years – child prices on application.

Max Capacity: 3 Bedroom House – 6.

Distances: Beach 3km, Shop 4.5km.

Daydreamer Apartments

★★★☆☆



1 Bedroom



1 Bedroom

From price based on Stay 7, Pay 5
in a **1 Bedroom**,
valid 1 Jun – 14 Aug 17.

From \$74*
per person per night

30 Grassy Road, Norfolk Island (NLK) MAP PAGE 7 REF. 7

Daydreamer Apartments is the perfect property for your relaxing Norfolk Island getaway with comfortable apartments set in quiet landscaped gardens.

Explore the island at your own pace and discover Mount Pitt lookout and World Heritage Kingston just to name a few.

Property Features: Wi-Fi (public areas – extra charge), Barbecue area, Use of tennis court at Ocean Breeze Apartments, Parking (free), Non smoking.

Room Features: Wi-Fi (extra charge), Patio, Fan, Tea/coffee making facilities, Kitchen with microwave, Beach towels, DVD player, Laundry, Ironing facilities, Hair dryer.

Includes: Return airport transfers, Use of car hire for duration of stay (conditions apply).

Children: 0 to 11 years – free when sharing with an adult and using existing bedding.

Max Capacity: 1 Bedroom – 2, 2 Bedroom – 4.

Distances: Beach 2.5km, Shop 500m.

BONUS: FREE Night Offer: Stay 7 nights, pay for 5, valid 1 Jun – 14 Aug 17.

FREE Night Offer: Stay 7 nights, pay for 6, valid 1 Apr – 31 May, 15 Aug – 19 Dec 17, 16 Jan – 31 Mar 18.

Fantasy Island Resort

◆◆◆◆



1 Bedroom



Studio

From price based on Stay 7, Pay 6
in a **Studio**, valid 1 Jun – 30 Sep 17.

From \$83*
per person per night

Taylors Road, Norfolk Island (NLK) MAP PAGE 7 REF. 8

Enjoy the convenience of being located across from the, Visitors' Information Centre and among shops, cafés and restaurants. Well set back from the main road and spread over four acres of lush subtropical landscaping, these self-catering serviced apartments boast distant ocean views from their private balconies. Beautifully furnished in tropical décor, there's a choice of a studio, one or two bedroom apartments, each bedroom with an en suite.

Property Features: Wi-Fi (public areas – extra charge), Pool, Barbecue area, DVD library, Guest lounge, Guest laundry, Parking (undercover – free).

Room Features: Fan, Heater, Balcony, Limited cooking facilities with microwave, Tea/coffee making facilities, DVD player, Hair dryer, All rooms non smoking.

Includes: Return airport transfers, Islander tour.

Children: 0 to 2 years – cot free of charge. 3 to 12 years – adult prices apply.

Max Capacity: Studio/1 Bedroom – 2, 2 Bedroom – 4.

Distances: Beach 3km, Shop 100m.

BONUS: FREE Night Offer: Stay 7 nights, pay for 6, valid 1 Jun – 30 Sep 17.

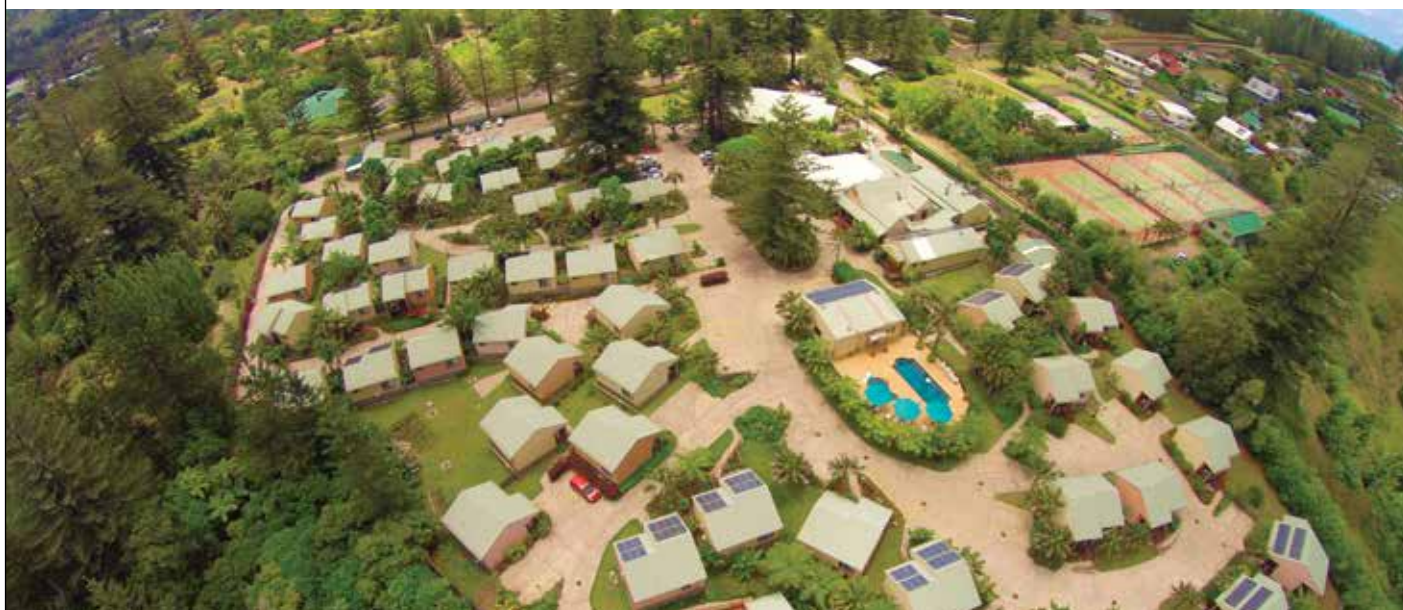
Norfolk Island

Governor's Lodge Resort Hotel



From price based on 1 night in a **Executive Room**,
valid 29 May – 10 Sep 17.

From **\$82***
per person per night



Queen Elizabeth Avenue, Norfolk Island (NLK)

MAP PAGE 7 REF. 15

Governor's Lodge Resort Hotel is comprised of 55 individual rooms, set in 12 acres of landscaped subtropical gardens dotted with majestic Norfolk Pines. The rooms feature a separate bedroom, living area, kitchenette, bathroom and front deck and each one is equipped with a gas heater, ceiling fans, sofa bed, wireless internet, microwave, hairdryer and ironing facilities. Upgrade to a larger Deluxe unit which also includes double spa bath, extra deck with best view on the property, bathrobes and other extras.

Committed to ensuring that all of guests have a fabulous holiday, Governor's Lodge Resort Hotel offer great food, comfortable accommodation and friendly service.

In the morning, enjoy breakfast in the café overlooking the lush gardens and after a busy day sightseeing, grab a snack or pre-dinner drink at the lounge bar or spend some time relaxing by the outdoor pool and heated spa. Afterwards, enjoy a meal the fully-licensed and iconic Bailey's Restaurant in the beautifully restored Bailey's homestead.

Centrally located, within easy reach of the shopping centre and tourist attractions, this Norfolk Island resort has everything you need for your island holiday.

Property Features: Pool, Spa (heated), Restaurant, Café, Bars (2), Room service (limited), Library, Guest laundry, Parking.

Room Features: Wi-Fi (extra charge), Fan, Patio, Limited cooking facilities with microwave, Spa (Deluxe rooms), Ironing facilities, Hair dryer, All rooms non smoking.

Children: 0 to 2 years – cot free of charge. 3 to 12 years – adult prices apply.

Max Capacity: Executive/Deluxe – 3.

Distances: Beach 3km, Shop 500m.



Deluxe



Deluxe



Paradise Hotel & Resort

★★★☆☆



Garden



From price based on 1 night in a
Garden Room, valid 1 Jun – 31 Aug,
1 Dec 17 – 28 Feb 18.

From \$89*
per person per night

**Queen Elizabeth Avenue,
Norfolk Island (NLK)**

MAP PAGE 7 REF. 16

Nestled in 11 acres of beautifully landscaped subtropical gardens, close to shops, museums and restaurants.

During your stay, why not relax by the swimming pool with a cocktail or enjoy a romantic dinner at one of the island's finest restaurants.

Property Features: Free Wi-Fi (public areas), Pool, Restaurant, Bar, Barbecue area, Guest lounge, Non smoking.

Room Features: Wi-Fi (extra charge), Fan, Tea/coffee making facilities, Cable TV, DVD player, Ironing facilities, Hair dryer.

Includes: Fruit cocktail on arrival, Sunset cocktails and canapés on Monday afternoons, Shuttle service to shopping precinct.

Children: 0 to 14 years – free when sharing with 2 adults and using existing bedding. Cot free of charge.

Max Capacity: Garden – 3, Executive Suite/ Superior – 2.

Distances: Beach 2km, Shop 1km.

We love it!

BONUS: FREE return airport transfers, FREE half day island tour, FREE Wi-Fi in room, FREE room upgrade (subject to availability), FREE continental breakfast hamper daily when staying in a Garden room, valid 9 Jun – 31 Aug, 1 Dec 17 – 31 Jan 18.

South Pacific Resort Hotel

★★★☆☆



Superior



From price based on 1 night in a
Garden Room, valid 12 Jun – 31 Aug,
1 – 20 Dec 17, 11 Jan – 28 Feb 18.

From \$92*
per person per night

110 Taylors Road, Norfolk Island (NLK) MAP PAGE 7 REF. 17

Set in five acres of beautiful landscaped gardens, the renovated South Pacific Resort is the largest and most conveniently located hotel on Norfolk Island. Just a brief walk to the main shopping township of Burnt Pine and only a short drive to historical Kingston, beautiful Emily Bay and the golf course, the South Pacific Resort is the perfect place to relax and unwind on your Norfolk Island holiday.

Property Features: Wi-Fi (public areas – extra charge), Pool, Spa, Restaurant, Café, Bar, Room service (limited), Games room, Guest lounge, Guest laundry, Barbecue area, Chess park, Courtesy scheduled shuttle to shopping centre.

Room Features: Fan, Balcony, Tea/coffee making facilities, In-room movies (free), Hair dryer, Ironing facilities (except Gardens).

Includes: Light breakfast daily, Manager's welcome with drinks and canapés.

Children: 0 to 1 years – cot/bed charge payable direct. 2 to 11 years – free when sharing with an adult and using existing bedding.

Max Capacity: Garden/Penthouse/Eveleen Suites – 2, Superior – 3, Deluxe – 4.

Distances: Beach 2km, Shop 200m.



Norfolk Island

Tudor Apartments



Tudor 2 Bedroom



Tudor 1 Bedroom

From price based on 1 night in a
Tudor 1 Bedroom,
valid 1 Apr 17 – 31 Mar 18.

From \$84*
per person per night

Taylor's Road, Norfolk Island (NLK)

MAP PAGE 7 REF. 13

Tudor Apartments is a small property located at the southern edge of Burnt Pine offering peace and privacy yet still within walking distance of the shops, clubs and restaurants in town. It is a great value option for couples, groups or families seeking an easy laid back holiday at an affordable price.

There are just five units in the complex comprised of one and two bedroom self-catering apartments and all Tudor guests have access to the facilities at the sister property, Aloha Apartments.

Property Features: Barbecue area, Guest laundry, Parking, Non smoking.

Room Features: Fan, Patio, Tea/coffee making facilities, Kitchen with microwave, Ironing facilities, Hair dryer, All rooms non smoking.

Children: 0 to 2 years – cot free of charge. 3 to 11 years – \$31 per child per night.

Max Capacity: Tudor 1 Bedroom – 3, Tudor 2 Bedroom – 5.

Distances: Beach 3km, Shop 100m.

Broad Leaf Villas



From price based on Stay 7, Pay 5
in a **1 Bedroom Superior Villa**,
valid 1 Jun – 31 Aug 17.

From \$91*
per person per night

154 Taylor's Road, Norfolk Island (NLK)

MAP PAGE 7 REF. 2

Nestled in the upper reaches of Waterrill Valley, Broad Leaf Villas offer modern and self-contained accommodation, perfect for relaxation and rejuvenation. Located in the heart of town and close to the island's heritage architecture, national parks and beaches.

Property Features: Wi-Fi (public areas – extra charge), Barbecue area, Use of snorkelling equipment and bicycles, Guest laundry, Non smoking.

Room Features: Wi-Fi (extra charge), Balcony, Fan, Heating, Tea/coffee making facilities, Kitchen, Docking station, Ironing facilities, Hair dryer.

Includes: Return airport transfers, Use of car hire for duration of stay (conditions apply), Half day island tour.

Children: 0 to 2 years – cot/bed charge payable direct. 3 to 17 years – 1 child free when sharing with an adult and using existing bedding.

Max Capacity: 1 Bedroom Superior Villa – 2 adults/1 child, 2 Bedroom Deluxe Villa – 5.

Distances: Beach 2km, Shop 1km.



2 Bedroom Deluxe Villa



1 Bedroom Superior Villa

We love it!

BONUS: FREE Night Offer: Stay 7 nights, pay for 5, valid 1 Jun – 31 Aug 17.

Cumberland Resort & Spa

★★★★



5 Bedroom White House



1 Bedroom Executive Spa Villa



1 Bedroom Romantic Spa Villa

From price based on Stay 7, Pay 6
in a **1 Bedroom Executive Spa Villa**, valid 1 Jun – 31 Aug 17.

From **\$131***
per person per night

Taylors Road, Norfolk Island (NLK)

MAP PAGE 7 REF. 6

This boutique self-contained resort is located just a short stroll to the shops, restaurants and minutes to the beach and golf course. Relax by the heated swimming pool or indulge in a spa treatment at the on-site day spa.

Property Features: Swim spa pool (heated), Restaurant (adjacent to resort), Day spa, Barbecue area, Sauna, Tennis court (off-site), DVD library, Use of snorkelling equipment and beach towels, Guest laundry.

Room Features: Fan, Kitchen with microwave and dishwasher, Private barbecue, Picnic set, Spa bath, Massage spa shower, CD/DVD player, Cable TV, Docking station, Hair dryer.

Includes: Return airport transfers, Use of car hire for duration of stay (conditions apply), Breakfast hamper on arrival, Town orientation tour.

Children: 0 to 2 years – cot free of charge. 3 to 11 years – \$57 per child per night.

Max Capacity: 1 Bedroom Executive Spa Villa/ 1 Bedroom Romantic Spa Villa – 2, 2 Bedroom Executive Spa Villa/2 Bedroom Romantic Spa Villa – 4, 3 Bedroom Executive Spa Villa – 6, 4 Bedroom Cumberland Spa Villa – 8, 5 Bedroom Executive Spa Villa/5 Bedroom White House – 10.

Distances: Beach 1km, Shop 100m.



We love it!

BONUS: FREE Night Offer: Stay 7 nights, pay for 6, valid 1 Jun – 31 Aug 17.

Ocean Breeze Cottages

★★★★



1 Bedroom Cottage



1 Bedroom Cottage

From price based on Stay 7, Pay 5
in a **1 Bedroom Cottage**, valid 1 Jun – 14 Aug 17.

From **\$90***
per person per night

Queen Elizabeth Avenue,
Norfolk Island (NLK)

MAP PAGE 7 REF. 10

Ocean Breeze Cottages are located in the centre of Norfolk Island with stunning views south to the ocean and north to the mountains. An ideal location for peace and quiet, with easy access to all parts of the island.

Relax in the spacious gardens, play a game of tennis or chat with other travellers in the outdoor entertaining area.

Property Features: Wi-Fi (public areas – extra charge), Barbecue area, Tennis court, Parking.

Room Features: Wi-Fi (extra charge), Fan, Patio, Kitchen with microwave, DVD player, Laundry, Tea/coffee making facilities, Beach towels, Ironing facilities, Hair dryer, All rooms non smoking.

Includes: Use of car hire for duration of stay (conditions apply).

Children: 0 to 11 years – free when sharing with an adult and using existing bedding.

Max Capacity: 1 Bedroom Cottage – 2.

Distances: Beach 3km, Shop 500m.

BONUS: FREE Night Offer: Stay 7 nights, pay for 5, valid 1 Jun – 14 Aug 17.

FREE Night Offer: Stay 7 nights, pay for 6, valid 1 Apr – 31 May, 15 Aug – 19 Dec 17, 16 Jan – 31 Mar 18.

Norfolk Island

Shearwater Scenic Villas

★★★★



1 Bedroom Villa



The Front Row

From price based on Stay 7, Pay 5
in a **1 Bedroom Villa**,
valid 31 May – 31 Aug 17.

From **\$150***
per person per night

145 Rocky Point Road, Norfolk Island (NLK) MAP PAGE 7 REF. 12

Shearwater Scenic Villas, captures the essence of Norfolk Island boasting stunning views of Phillip and Nepean Islands and the historical Kingston area.

This property has some potent power to make you unwind. The 16 acre private peninsula is a truly magic spot. Relax in private surrounds, have a spa, a surf or just sit back and take in the world class views of the coastline and across the bays, ocean and historic Kingston. Each villa is spacious, well-appointed and has a view that will not disappoint.

Property Features: Wi-Fi (public areas – extra charge), Spa, Sundeck.

Room Features: Wi-Fi (extra charge), Ocean views, Balcony, Kitchen with microwave and dishwasher, Tea/coffee making facilities, Library, CD/DVD player, Barbecue, Docking station, Laundry, Bathrobes.

Children: 0 to 11 years – free when sharing with an adult and using existing bedding.

Max Capacity: 1 Bedroom Villa – 3, 2 Bedroom Villa – 4, The Front Row – 6.

Distances: Beach 5km, Shop 1km.

BONUS: FREE Night Offer: Stay 7 nights in a 1 Bedroom or 2 Bedroom Villa, pay for 5, valid 31 May – 31 Aug 17.

Whispering Pines Cottages

★★★★



2 Bedroom 2 Bathroom Cottage



From price based on Stay 7, Pay 5 in a
2 Bedroom 1 Bathroom Cottage,
valid 1 Jun – 14 Aug 17.

From **\$102***
per person per night

80 Grassy Road, Norfolk Island (NLK) MAP PAGE 7 REF. 14

Whispering Pines Cottages are private and secluded, with spectacular valley and mountain views. Stroll from your doorstep and breathe the clean mountain air at the foot of the national park where walking is literally at its very best.

Whispering Pines is an ideal retreat for a romantic and relaxing island holiday or simply a well earned break. Enjoy the ambience of these beautiful cottages in their tranquil environment as the warmth and light of these tastefully furnished, open plan hexagonal designs is both welcoming and appealing. Relax, unwind and choose the things you want to do on your island holiday.

Property Features: Wi-Fi (public areas – extra charge), Barbecue area, Use of tennis court at Ocean Breeze Apartments, Parking (free).

Room Features: Fan, Patio, Kitchen with microwave, Tea/coffee making facilities, DVD player, Beach towels, Laundry, Ironing facilities.

Includes: Use of car hire for duration of stay (conditions apply).

Children: 0 to 11 years – free when sharing with an adult and using existing bedding.

Max Capacity: 2 Bedroom 1 Bathroom Cottage/ 2 Bedroom 2 Bathroom Cottage – 4.

Distances: Beach 6km, Shop 2km.

BONUS: FREE Night Offer: Stay 7 nights, pay for 5, valid 1 Jun – 14 Aug 17.
FREE Night Offer: Stay 7 nights, pay for 6, valid 1 Apr – 31 May, 15 Aug – 19 Sep 17, 16 Jan – 31 Mar 18.

1. Our Services and Obligations

- 1.1 The services within this brochure are supplied by the wholesaler GO Holidays, a division of Helloworld NZ. They consist of arranging and co-ordinating travel, entertainment and accommodation facilities and services, and making bookings, issuing tickets and issuing vouchers to be redeemed by suppliers.
- 1.2 We undertake to perform these services with reasonable care and skill. We will not be liable for any loss or damage, or loss of enjoyment which result from the act, default or omission of any person other than ourselves or employees, or any cause beyond our control. This includes (but is not limited to) loss, damage or loss of enjoyment which arises directly or indirectly from an Act of God, weather disruptions, dangers incidental to sea, fire, breakdown in machinery or equipment, acts of Government or authorities whether legitimate or not, wars whether declared or not, hostilities, acts of terrorism, civil disturbances, strikes, lockouts, riots, deaths, pilferage, epidemics, quarantines or medical, customs or immigration or emigration regulations.
- 1.3 We are not able to exercise control over services we do not supply directly, therefore we will not be responsible for any loss or damage arising from:
 - Any booking made directly with a service supplier by your travel agent or by yourself direct; or
 - Any services which are not provided by us and which are additional to those described in this brochure.
- 1.4 We will endeavour to provide the most suitable travel arrangements to meet the particular requirements you make known to us. However, travel is an individual experience, and your preferences and opinions may vary from our own. For this reason, we cannot take responsibility for your individual satisfaction, neither can we take responsibility for weather nor for compatibility of fellow guests or staff during the course of your travel.

2. Supply of Travel, Entertainment, Accommodation

- 2.1 Service and Facilities
- 2.2 When we make bookings with the providers of travel, accommodation, entertainment, activities, facilities or services ("the Suppliers") we are acting as a booking agent for the Suppliers.
- 2.3 All travel, entertainment, activities, and accommodation facilities or services are supplied directly to you by the Supplier. We have no control over the facilities or services themselves, or the manner in which they are provided by the Suppliers. Therefore you should be aware of the following conditions:
 - GO Holidays Limited will not be liable for any loss or damage of any kind that may arise from your use or consumption of, or inability to use or consume those facilities or services.
 - The provision of those facilities or services is subject to the terms and conditions of your contract with each Supplier.
 - Where for any reason, a Supplier is unable to provide particular facilities or services, then that Supplier may be entitled, under its contract with you to substitute those services or facilities with comparable or equivalent facilities or services without incurring any liability to you. You should check your contract with each Supplier.
 - All facilities or services described by us are subject to availability from the Supplier.
 - GO Holidays Limited will not be liable or responsible for any loss or damage relating to your baggage, personal possessions, health or welfare, or delays or travel disruptions unless these arise directly from the service we provide to you.

3. Business Purposes

You agree that where our services are acquired for business purposes, or where you hold yourself out as acquiring our services for business purposes, the Consumer Guarantees Act 1993 will not apply to any supply of goods or services made under these conditions, and we will not be liable or responsible for any loss or damage of any kind to you, including any consequential loss or damage however it may be caused.

4. Information in the Brochure

- 4.1 This brochure was published on 14 March 2017 and is valid for services used 1 April 2017 – 31 March 2018 unless otherwise advised. Exchange rates used when costing this brochure are as at 7 March 2017.
- 4.2 While we have exercised reasonable care and skill to ensure that the contents of this brochure are correct, accurate, and up-to-date at the time of publishing, please note that the contents of this brochure are based on information supplied to us by the Suppliers. We do not have, and cannot be reasonably expected to have, personal knowledge about all the facilities or services provided by each Supplier.
- 4.3 Facilities or services may change after the date of publication. We endeavour to keep travel agents informed of any changes to information in this brochure that are brought to our attention. Prior to booking your ticket, you should ask your travel agent about any changes to the published information of which your agent may be aware. You should also make sure that if your travel agent is advised of changes that occur after booking, your travel agent is able to contact you.
- 4.4 All maps, illustrations and photographs are for indicative purposes only and may not necessarily reflect actual places or positioning.
- 4.5 Accommodation must be consecutive at the same hotel to qualify for free nights. Important: Hotels have the right to change conditions e.g. 5th night free. Bonus offers: e.g. free upgrade or late checkouts are subject to availability at time of stay.

5. Prices

- 5.1 All prices shown in this brochure are on a per person basis unless otherwise stated and are expressed in New Zealand dollars. Vehicle rates are per vehicle.
- 5.2 Events beyond our control, such as currency fluctuations, changes to the price of aviation fuel or changes to the cost of services and facilities may result in the prices charged to you being different.
- 5.3 It must be understood that if for any of the reasons mentioned in Clause 5.2 price increases or variation of terms are notified to us between the time of booking and departure, we reserve the right to vary the price to you up to the time of your departure.
- 5.4 All prices exclude travel agent service fees.

6. Payment

- 6.1 A deposit of \$100 must be paid to your travel agent within seven (7) days of verbal or written confirmation of booking request. Certain Suppliers may also require an additional booking fee or deposit to be paid.
- 6.2 A booking requested less than seven (7) days prior to departure may incur communication charges.
- 6.3 Final payment shall in all cases be made not less than 30 days prior to departure. In some cases the terms of the tour or travel may require full payment at an earlier date. In that case you will be advised at the time your booking is processed.
- 6.4 Credit Card not permitted unless travel agent acts as merchant.

7. Amendment or Cancellation

- 7.1 If you wish, or circumstances require you to amend or cancel your booking for any reason, you should advise us in writing through your travel agent at the earliest possible time.
- 7.2 Where you cancel any booking more than thirty (30) days prior to your departure you are likely to have to pay a fee. A cancellation fee of \$200 will be imposed where cancellation is made within thirty (30) days prior to your departure, plus any suppliers charges as per note 7.3. Please refer however to Clause 7.6 for special conditions in some cases.
- 7.3 The above cancellation fees are required to offset booking, communication and administration charges that will have already been incurred by us. In addition to our cancellation fee, you may also be required to pay cancellation fees imposed by our Suppliers (i.e. airlines, hotels, etc.) The amount of each Supplier's cancellation fee is beyond our control, and payment is solely your responsibility. You should check with your travel agent concerning the amount of a Supplier's cancellation fees.
- 7.4 To the extent that we are able to do so (bearing in mind we are dependent upon third party availability

beyond our control) we will be pleased to incorporate any reasonable changes you request. An itinerary change may attract a fee similar to cancellation fees in Clause 7.2 above to cover our administration costs.

- 7.5 Some Suppliers may reserve the right to cancel or amend travel, accommodation, etc and GO Holidays must therefore reserve similar rights to cancel or amend any holiday arrangements.
- 7.6 There are cases where the terms of supply as to refundability of pre-payments require provisions different from the above. In those cases the conditions specific to your tour will be advised to you at the time your booking is processed.

8. Insurance

We strongly recommend that as a minimum you insure yourself fully against cancellation, disruption, loss of luggage and personal property, and medical expenses. Your travel agent will be able to provide you with further information.

9. Items Not Covered

Unless otherwise specified, the cost of meals, drinks, laundry, telephone calls, insurance, sightseeing tours, local taxes, airport departure taxes, aviation insurance levies and passport or visa application fees are not included.

10. Package Costs

Included in the tour costs are charges for normal booking procedure costs, communication costs, administration, research, printing, etc. Where the land arrangements of holidays are included in a composite package, an itemisation of costs will not be rendered.

11. Visas / Passports

For all holidays in this brochure you will require a valid passport. You are responsible for arranging your own passport, visa and health requirements (including inoculation where applicable). You should check with your travel agent who will be able to provide you with the necessary information.

12. Non-Use of Services or Facilities

If, of your own choice, you decide not to use part or parts of the arranged services or facilities, you will not be entitled to a refund from us (provided we have carried out our service with reasonable skill and care and to your requirements) and you may not be entitled to a refund from any Supplier.

13. GO Holidays Charter for Addressing Problems

In the event that you should strike a problem or you are dissatisfied with some aspect of the services or facilities during the course of your trip, our recommendation is that you take the matter up directly with the supplier of the service at the time, or as soon as practicable in the circumstances. This provides the opportunity to have the matter discussed and investigated on the spot and a remedy negotiated then and there to enable you to continue enjoying your holiday. We have found from experience that it is very difficult (in some countries impossible) for us to obtain redress for you once travel has been completed. If this does not work, we wish to be involved at the earliest possible moment and our commitment is that we will immediately work on resolving the issue to your satisfaction.

14. Health or Disability

Some Suppliers may reserve the right to refuse to carry or accommodate people who, because of a health condition or disability, may require services or facilities to be provided in a special manner or at a certain stage of pregnancy. You should check this with your travel agent.

15. Legal Claims

The laws of New Zealand will govern any claims or legal action in connection with the provision of our services to you. Any claim or legal action against the Suppliers is likely to be subject to the terms of your contract with them, and may be governed by the laws of other countries.

16. Images

Our thanks to Norfolk Island Tourism

PLEASE READ THESE CONDITIONS CAREFULLY

The guarantees under the Consumer Guarantees Act will apply to services supplied by us except where they are acquired, or are held out as being acquired for business purposes.

NORFOLK ISLAND

RAY MARTIN

NORFOLK ISLAND AMBASSADOR



There's more to
NORFOLK ISLAND 

YOUR GO HOLIDAYS PREFERRED AGENT:



Travel Agent Bookings and Enquiries

Phone: 09 914 4002

Email: res@goholidays.co.nz